

UNIVERSITY SENATE ANNUAL COMMITTEE REPORT

Committee Name: Technology Resources 2017-2018

Number of Meetings Held this Year: 2 + multiple online collaborations via Google Docs

Committee Chair: Andrea Vernengo

Committee Members: (list here)

Lee Ann Kung	Marry Ellen Santucci	
Kristine Johnson	Nasrine Bendjilali	
Jill Perry	Julie Haynes	
Mary Staehle	Jon Jiras	
Dustin Cushman	Erin O'Neill	

Heng Yi M (Micheal) Chu

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infrastructure of certain buildings may not be updated to support dependable wireless connectivity. Improving wireless connectivity is a high priority for the IRT. Employees are encouraged to file tickets (email support@rowan.edu) when connectivity is an issue. This is the most effective way to make IRT aware of the issue so it will be resolved.

2. Administrative privileges

Administrative privileges among faculty and staff seem to be inconsistent. Administrative privileges allow users to install software, change system configurations, and modify other settings on the computer. Non-administrative privileges protect the security of the University computer environment; however, they can also cause significant problems for staff and students. For instance, graduate students are not given administrator rights on their computers. Thus, if particular software is needed on their computers for research, IT has to treat each request individually. It was also noted lack of admin privileges prevent certain staff or adjunct faculty from having control over what they can project on the overhead during teaching.

Is there a way to revise the administrator privileges policy such that it does not interfere with student and faculty productivity? For instance, can users apply for privileges, given that they are the sole user of the system and they require software not provided by the University?

computing environment. However, it is understood by IRT that limiting software installation privileges for graduate students hampers research productivity. For the time being, the best solution to this issue is having graduate students contact IRT to be granted the required privileges. Requests will be treated on an individual basis, depending on the nature of the software needing installation. During Fall 2018, the Tech Resource committee may investigate

The power of the web search utility on Rowan's website is extremely low, making it very difficult to retrieve the useful information requested by the user.

Web services have been working on this issue. By using data analytics to see what people are searching for, web services has made the Rowan website more usable for outside students and counselors, as a measure for promoting enrollment. Jeff Hand is currently working on setting